



**Conformity Assessment Report:
Conformity Certificate and Summary**

TelekomSecurity.031.0287.07.2021

Trust Service Provider:

Aangetekend B.V.

Conformity Certificate

TelekomSecurity.031.0287.07.2021

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014¹

valid from 12.07.2021 up to and including: 11.07.2023

Certification Body of Deutsche Telekom Security GmbH

Bonner Talweg 100, 53113 Bonn

This is to certify
– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –
that the

Trust Service Provider
„Aangetekend B.V.“

provides the following trust services:

- **electronic registered delivery service**

in accordance with the requirements of REGULATION (EU) No. 910/2014.

This certificate is filed and registered under: **TelekomSecurity.031.0287.07.2021**



Bonn, 09.07.2021

i.V. Dr. Igor Furgel
Head of Certification Body

Deutsche Telekom Security GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB).
DAkKS Registration No.: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former registration no.: D-ZE-12025-01).



¹ REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

1. Object of the conformity assessment

1.1 Name of the trust service provider

Aangetekend B.V.

Company name:	Aangetekend B.V.
Enterprise number:	52455289
Registered place of business:	Computerweg 5, 3542 DP Utrecht, The Netherlands
Operational office:	Computerweg 5, 3542 DP Utrecht, The Netherlands
e-mail:	info@aangetekendmailen.nl
Tel:	+31 346 581 731
URL:	www.aangetekendmailen.nl

1.2 Names of the qualified trust services provided

'Aangetekend Mailen Plus / Registered Email Plus' (in short AM Plus)

The same service is offered under different names for marketing purposes: 'Aangetekend Mailen Plus' in the Netherlands and in other countries under the usual translations with the addition 'Plus': Digitaal Aangetekend Plus (BE), Recommandé Electronique Plus (BE/FR), Digital Einschreiben Plus (DE), Registered Email Plus (UK/IE) and E-Mail Certificado Plus (ES).

1.3 Current confirmation status

Aangetekend B.V. (abbreviated as) is a qualified trust service provider (qTSP) according to Art. 24 of eIDAS Regulation².

The last full conformity assessment according to Article 20(1) of eIDAS Regulation was accomplished with issuing the conformity certificate T-Systems.031.0266.07.2019 as of 12.07.2019.

² REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

The current - 24 months periodic - conformity assessment of the TSP according to §20(1) eIDAS Regulation serves the continuation of its status as a 'qualified trust service provider' according to Article 24 eIDAS Regulation for all qualified trust services offered by the qTSP.

Current assessment is based on the TSP "Service Provision Practice Statement" (SPPS, not publicly available), version 1.7.4 as of 17.06.2021. The publicly available "Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement", version 1.2 as of 13.04.2021 is published under <https://www.aangetekendmailen.nl/repository/>.

2. TSP's trust services in scope of the conformity assessment

Aangetekend B.V. operates and provides the following trust services in the qualified TSP operation as defined in eIDAS Regulation, Article 3

- electronic registered delivery service (qualified trust service – EDS/Q;
URI: <http://uri.etsi.org/TrstSvc/Svctype/EDS/Q>).

Aangetekend B.V. operates and provides the following relevant additional services:

- Registration (enrolment) of service subscribers (request submission, request verification, identification),
- Deletion of subscriber's accounts,
- Login of subscribers into the service platform (subscriber's identification and authentication),
- Usage of qualified electronic registered delivery service for service subscribers as Sender and as Addressee,
- Usage of qualified electronic registered delivery service for natural persons, who are not service subscribers, as Addressee only.
- Operation of a web portal providing information about these services (<https://www.aangetekendmailen.nl/> and <https://www.e-registeredmail.com/>), including the TSP's 'Service Manual Aangetekend Mailen (Plus)/ Registered Email (Plus)', further subscriber information and the legal basis (General Terms and Conditions).
- Technical support hotline for customers, which can be contacted under info@aangetekendmailen.nl and support@aangetekendmailen.nl and telephone contact under +31 346 581 731.

Following qualified trust services are covered by the current conformity assessment:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Each qualified trust service covered by the current conformity assessment is identified by the service certificate information, which is unambiguously assignable to each single trust service. This service certificate information is summarised below:

Service type identifier according to ETSI TS 119 612 V2.1.1, sec. 5.5.1	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q
Service name:	Aangetekend Mailen Plus / Registered Email Plus
Trust service certificates /O = Aangetekend B.V. /C = NL	
certificate name (CN)	Serial number (SN) SHA1 Fingerprint
CN = Aangetekend B.V.	SN (hex): 4e a5 fb c7 fc a2 42 13 88 f4 58 dc d2 eb d6 2b db 8d 6a 1f SN (dec): 449002836317784872012836877499824755673299511839 SHA1 fp: 91 34 5f 57 c4 ff fe 12 46 f1 d9 de 5c 02 4e b8 4d a8 cd 5a

Table 1: PKI certificates for the trust service /EDS/Q

In implementing the qualified trust services, Aangetekend B.V. draws on the services of the following externally visible *delegated third parties*:

- Issuing service certificates for qualified electronic seals; these service certificates are used by Aangetekend B.V. for providing the trust service in the current scope, see Table 1 above.
This service is provided by qualified trust service provider QuoVadis, see chap. 5 for details.

The Aangetekend B.V. service certificates listed in Table 1 above were issued by qTSP QuoVadis using the following QuoVadis' service certificate:

CN = QuoVadis EU Issuing Certification Authority G4

Certificate Serial Number:

HEX: 15 88 bb 1a 8a b4 17 13 49 88 8c 59 6f 21 e3 9f 1e 18 ce 3e,

DEC: 122938006563480118743035961438589099956952944190.

- Qualified timestamp service; this service is used for adding timestamps to the subscriber's electronic registered letters.
This service is provided by qualified trust service provider QuoVadis, see chap. 5 for details.
- Identification service Itsme®.
This service is provided by Belgian Mobile ID NV, see chap. 5 for details.

TSP's organisational infrastructure enables also technical cooperation with Microsec Ltd. as operator of eIDAS-qualified e-Szignó Certificate Authority. From the point of view of Aangetekend B.V., Microsec plays the role of purely *technical partner*, but not of *delegated third party*.

A detailed information about the identification procedures and other customer related questions can be directly requested from the TSP.

3. Certification Programme

The current conformity assessment procedure has been performed in accordance with the Certification Program 031 'eIDAS TSP' (accredited area) of the Certification Body of Deutsche Telekom Security GmbH (certification program 031)'.

The Certification Body of Telekom Security is a conformity assessment body as provided by Article 3 paragraph 18 of eIDAS. The Certification Body of T-Systems is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx / 5xx; accreditation ID: D-ZE-21631-01-00 (former D-ZE-12025-01-00).

4. Assessment of the TSP's qualified operation

The current Service Provision Practice Statement (version 1.7.4 as of 17.06.2021; not publicly available) as well as the "Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement" (version 1.2 as of 13.04.2021; publicly available) of the trust service provider "Aangetekend B.V." are suitable for the operations of a qualified trust service provider as defined by eIDAS Regulation.

This Service Provision Practice Statement and as well as “Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement” of the trust service provider „Aangetekend B.V.“ are implemented accordingly in practice.

The trust service provider „Aangetekend B.V.“ operates the following trust services in compliance with the relevant requirements of the current version of eIDAS Regulation:

The trust service provider „Aangetekend B.V.“ operates the following trust services in compliance with the relevant requirements of the current version of the eIDAS Regulation:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Table 2: Trust services provided in compliance with eIDAS Regulation

5. Integrated Modules

For implementing the trust services in scope, the TSP uses the following already eIDAS-confirmed qualified services provided by module operators as delegated third parties, whereby single certified and not certified operational options of the modules are exactly stated in each related Conformity Certificates for the modules.

A single module can be used by the TSP as *exclusive* or *non-exclusive* service provided by the respective delegated third party (called 'module provider').

In case of the *exclusive* service by a module, the TSP shall use the module for the provision of the qualified trust services listed in chap. 4, Table 2 above. Therefore, the present Conformity Certificate covers the operation of the qualified trust services listed in chap. 4, Table 2 above solely using the respective modules.

In case of the *non-exclusive* service by a module, the TSP may operatively decide on the usage or non-usage of the module in the qualified TSP operation. Hence, the present Conformity Certificate for the TSP covers the TSP operation with this service as well as without it.

The table below represents a snapshot at the time of issuance of the present Conformity Certificate. Precise information on the modules of the *non-exclusive* services that are integrated by the VDA at a given time can be obtained from the TSP.

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS		exclusive or non-exclusive service by the module
				ID	valid until	
QuoVadis Qualified Seal	i) issuing service certificates for qualified electronic seals	QuoVadis Trustlink B.V.	Company number: 30237459, Nevelgaarde 56 noord, 3436 ZZ Nieuwegein, NL	Cert-ID ETS 010 as of 22.07.2019 bsi	02.08.2021 Validity of the service certificate issued to TSP: until 05.06.2022	exclusive
QuoVadis Qualified Time-Stamp	Qualified timestamp service	QuoVadis Trustlink B.V.	Company number: 30237459, Nevelgaarde 56 noord, 3436 ZZ Nieuwegein, NL	Cert-ID 147/2019 as of 22.12.2019 KPMG Lichtenstein AG	23.12.2021	exclusive
Itsme®	Identification service	Belgian Mobile ID NV	Company number: 0541.659.084, Sint Goedeleple in 5, 1000 Brussels, BE	Certificate of Recognition Itsme® as of 05.05.2018 BOSA Federal Public Service / Policy and Support	Not limited	non-exclusive

6. Summary and Notes

1. The current Service Provision Practice Statement (version 1.7.4 as of 17.06.2021; not publicly available) as well as the “Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement” (version 1.2 as of 13.04.2021; publicly available) of the trust service provider “Aangetekend B.V.” are suitable for the operation of a qualified trust service provider as defined by eIDAS Regulation and are implemented accordingly in practice.
2. The trust service provider „Aangetekend B.V.“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of the current version of eIDAS Regulation.
3. The present Conformity Certificate TelekomSecurity.031.0287.07.2021 is valid for the current Certification Policy up to and including 11.07.2023. This validity period (that is, the maximum possible duration of TSP operation in compliance with eIDAS Regulation) results from the specification of eIDAS Regulation, Article 20 (1).

Since some modules integrated into the provision of the qualified trust services listed in chap. 4, Table 2 above do provide *exclusive* services to the TSP, and the TSP cannot therefore remove them from qualified operation in the related context (see chap. 5), the validity period of the operation of the qualified trust services listed in chap. 4, Table 2 above is limited by the validity period of the conformity certificates for these modules, i.e. until 23.12.2021.

The validity of the present Conformity Certificate can be extended or reduced if the basics upon which it was issued allow an extension or make a reduction necessary.

End of the Conformity Certificate

Conformity Certificate:
TelekomSecurity.031.0287.07.2021

Issuer: Deutsche Telekom Security GmbH
Address: Bonner Talweg 100, 53113 Bonn
Phone: +49-(0)228-181-0
Fax: +49-(0)228-181-49990
Web: www.telekom-zert.com
<https://www.telekom.de/security>