



**Conformity Assessment Report:  
Conformity Certificate and Summary**

**TelekomSecurity.031.0328.05.2025**

**Identification Service Provider:**

**ING Bank Śląski**

# Conformity Certificate

**TelekomSecurity.031.0328.05.2025**

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014<sup>1</sup>

**valid from 30.05.2025 and up to and including: 29.05.2027**

## Certification Body of Deutsche Telekom Security GmbH

Bonner Talweg 100, 53113 Bonn

**This is to certify**

**– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –  
that the**

### **Identification Service Provider „ING Bank Śląski“**

**provides the following identification services:**

- creating and issuing one-time electronic identification means for natural persons ('one-time EIM service – natural')**

**in accordance with the requirements of REGULATION (EU) No. 910/2014, Article 24(1).**

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This certificate is filed and registered under **TelekomSecurity.031.0328.05.2025**



Bonn, 30.05.2025

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i.V. Dr. Igor Furgel  
Head of Certification Body



Deutsche Telekom Security GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB) pursuant to REGULATION (EU) No. 910/2014. DAkkS Registration No.: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former DAkkS Registration No.: D-ZE-12025-01).



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<sup>1</sup> REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC amended by the REGULATION (EU) 2024/1183 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 11 April 2024 amending Regulation (EU) No 910/2014 as regards establishing the European Digital Identity Framework

## 1. Object of Conformity Assessment

### 1.1 Applicant for the Certification Procedure and Certificate Holder

The applicant for the present certification procedure TelekomSecurity.031.0328 and the **Certificate Holder** is

ING Bank Śląski S.A.  
ul. Sokolska 34  
40-086 Katowice  
Poland

**Contact:**

with the annotation reading “electronic identity means / moje.id”

Phone Line: +48 801 222 222

<https://www.ing.pl>

### 1.2 Name of Identification Service Provider

**ING Bank Śląski**

<b>Company name:</b>	ING Bank Śląski S.A.
<b>Enterprise number:</b>	KRS 0000005459; NIP 634-013-54-75
<b>Registered place of business:</b>	ul. Sokolska 34, 40-086 Katowice, Poland
<b>Operational office:</b>	ul. Sokolska 34, 40-086 Katowice, Poland
<b>Tel:</b>	+48 32 3570069, +48 801 222 222
<b>URL:</b>	<a href="https://www.ing.pl">https://www.ing.pl</a>

with the annotation reading “electronic identity means / moje.id”.

### 1.3 Names of Identification Service(s) Provided

Creating and issuing one-time electronic identity means for natural persons (‘one-time EIM service – natural’) as full service name or ‘**one-time EIM service – natural by ING Bank Śląski**’ as short service name.

## 1.4 Current Confirmation Status

ING Bank Śląski is an identification service provider (abbreviated as ISP) providing electronic identification means (abbreviated as EIM) towards other service providers, which, in turn, use these EIM for providing their services. Electronic identification means are created and issued by ISP only for the bank clients of ING Bank Śląski S.A.

ING Bank Śląski S.A. as applicant for the present certification procedure possesses already a confirmation that EIM created and issued by ING Bank Śląski as ISP are compliant with Art. 24.1 of eIDAS Regulation<sup>2</sup>. For the current certification procedure, ING Bank Śląski S.A. applied for the full re-assessment serving prolonging of this confirmation according to Art. 20.1 of eIDAS<sup>3</sup>.

According to Art. 20.1 of eIDAS Regulation, a qualified trust service provider shall be audited at its own expense at least every 24 months by a conformity assessment body. This requirement is analogously applicable to identity service providers, if their identification service(s) shall be used for the provision of qualified trust services by qualified trust service providers as third parties.

Since a compliance with Art. 24.1a of the eIDAS Regulation presupposes also compliance with the following Articles of the eIDAS Regulation: 15, 20.1, 24.2 and IMPLEMENTING REGULATION (EU) 2015-1502 pursuant to Article 8.3 shall be used for the determination of assurance levels for electronic identification means, the present conformity assessment procedure also includes the conformity assessment with all respective requirements.

The present conformity assessment of the ISP in accordance with Article 20.1 of the eIDAS Regulation represents a full re-assessment serving prolonging the confirmation that EIM created and issued by them are compliant with Art. 24.1a of eIDAS Regulation.

The present conformity assessment addresses the current ISP Service Provision Practice Statement (SPPS) version 08 as of 21.08.2023 (not publicly available) and 'Terms and Conditions / EIM-subscriber Information' ('Regulamin wydawania środków identyfikacji elektronicznej i przekazywania informacji przez ING Bank

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<sup>2</sup> REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

<sup>3</sup> REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC amended by the REGULATION (EU) 2024/1183 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 11 April 2024 amending Regulation (EU) No 910/2014 as regards establishing the European Digital Identity Framework

Śląski S.A. w ramach mojeID', file size 320.864 bytes available on <https://www.ing.pl/regulamin-eid>.

Subscribers are guided step by step through this on-line service by the flow of the respective background process.

## **2. ISP's Identification Services in Scope of the Conformity Assessment**

ING Bank Śląski operates and provides the following identification service(s) in compliance with Art. 24.1a of eIDAS Regulation

- Creating and issuing one-time electronic identity means for natural persons ('one-time EIM service – natural').

This service enables creation and issuance of electronic identity means used for secondary (transactional) identification of natural persons.

Electronic identity means (EIM) used for secondary (transactional) identification of natural persons are created based on primary identification means (personal ID document issued by a governmental authority) and are issued only for the own bank clients.

ING Bank Śląski operates and provides the following eIDAS-related additional services:

- Registration (enrolment) the own bank clients as service subscribers (request submission, request verification, identification).
- Login of subscribers into the service platform (subscriber's identification and authentication),
- Operation of a web portal providing information about these services (<https://www.ing.pl/regulamin-eid>), including further subscriber information and the legal basis (Terms and Conditions: 'Regulamin wydawania środków identyfikacji elektronicznej i przekazywania informacji przez ING Bank Śląski S.A. w ramach mojeID').
- Support contact for customers: [www.ing.pl](https://www.ing.pl) or under +48 (32) 357 00 62.

In implementing the identification service in compliance with Art. 24.1a of eIDAS Regulation, ING Bank Śląski does not draw on the services of any externally visible delegated third party.

A detailed information about the identification procedures and other customer related questions can be directly requested from the ISP.

### **3. Certification Programme**

The present conformity assessment procedure has been performed in accordance with the Certification Program 031 'eIDAS TSP' (accredited area) of the Certification Body of Deutsche Telekom Security GmbH (certification program 031)'.

The Certification Body of Telekom Security is a conformity assessment body as provided by Article 3 paragraph 18 of eIDAS. The Certification Body is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx/5xx; accreditation ID: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former DAkkS Registration No.: D-ZE-12025-01).

### **4. Assessment of the ISP Operation in Compliance with Art. 24.1a of eIDAS Regulation**

The current Service Provision Practice Statement (version 08 as of 21.08.2023) of the identification service provider "ING Bank Śląski" is compliant with Article 24.1a of eIDAS Regulation.

This Service Provision Statement of the identification service provider „ING Bank Śląski“ is implemented accordingly in practice.

The identification service provider „ING Bank Śląski“ operates the following identification service(s) in compliance with the relevant requirements of Art. 24.1a of the current version of the eIDAS Regulation:

- Creating and issuing one-time electronic identity means for natural persons ('one-time EIM service – natural').

This service enables creation and issuance of electronic identity means used for secondary (transactional) identification of natural persons. Such electronic identity means are issued only for the own bank clients.

Electronic identification means (EIM) created and issued by the identification service provider „ING Bank Śląski“ are compliant with Art. 24.1a of eIDAS Regulation.

Since a compliance with Art. 24.1a of the eIDAS Regulation presupposes also compliance with the following Articles of the eIDAS Regulation: 15, 20.1, 24.2 and IMPLEMENTING REGULATION (EU) 2015-1502 pursuant to Article 8.3 shall be used for the determination of assurance levels for electronic identification means, the present conformity assessment procedure also includes the conformance assessment with all respective requirements.

## **5. Integrated Modules**

For providing the identification services in scope, the ISP does not use any eIDAS-confirmed services provided by module operators as delegated third parties.

## 6. Summary and Notes

1. The current Service Provision Practice Statement for identification service 'one-time EIM service – natural by ING Bank Śląski of the identification service provider "ING Bank Śląski" is compliant with Article 24.1a of eIDAS Regulation and is implemented accordingly in practice.
2. The identification service provider „ING Bank Śląski“ operates the identification service(s) listed in chap. 4 above in compliance with the relevant requirements of Art. 24.1a of the eIDAS Regulation.
3. Electronic identification means (EIM) created and issued by the identification service provider "ING Bank Śląski" are compliant with Art. 24.1a of eIDAS Regulation.  
The confirmed level of assurance in accordance with IMPLEMENTING REGULATION (EU) 2015-1502 is **"substantial"**.
4. The present conformity assessment procedure also includes the conformance assessment with all respective requirements of the following Articles of the eIDAS Regulation: 15, 20.1, 24.2.  
IMPLEMENTING REGULATION (EU) 2015-1502 pursuant to Article 8.3 is used for the determination of assurance levels for electronic identification means.  
A compliance with Art. 24.1a of the eIDAS Regulation presupposes regarding these requirements of the eIDAS Regulation.
5. The identification service 'one-time EIM service – natural by ING Bank Śląski is suitable for integration in the provision of a qualified trust service, where identification of natural persons is necessary.  
Therefore, qualified trust service providers (qTSP) may include the identification service 'one-time EIM service – natural by ING Bank Śląski as a third-party identification module for the provision of their qualified trust services.
6. In conjunction with the provision of identification service 'one-time EIM service – natural by ING Bank Śląski, the identification service provider "ING Bank Śląski" follows all requirements concerning integration and interface implementation as specified for the service 'mojeID' by Krajowa Izba Rozliczeniowa S.A. (KIR).
7. A verified subscriber's *residence address* is not part of EIM issued by the ISP. Therefore, if the business model of a qTSP (or of other relying party), who uses EIM issued by the ISP for providing its services to subscriber, requires the verified and confirmed subscriber's *residence address*, the qTSP (or other relying party) shall obtain this information in other way than the EIM.



8. The present conformity certificate TelekomSecurity.031.0328.05.2025 is valid for the current Service Provision Practice Statement up to and including 29.05.2027.

The validity of the present Conformity Certificate can be extended or reduced if the basics upon which it was issued allow an extension or make a reduction necessary.

## **End of Conformity Certificate**

Conformity Certificate:  
TelekomSecurity.031.0328.05.2025

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