



**Conformity Assessment Report:**  
**Attachment No. 1 to Conformity Certificate**  
**TelekomSecurity.031.0308.11.2023**  
**and Summary**  
**Identification Service Provider:**  
**PKO Bank Polski S.A.**

# Conformity Certificate

**TelekomSecurity.031.0308.11.2023**  
**Attachment No. 1**

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014<sup>1</sup>

**valid from 14.11.2023 and up to and including: 13.11.2025**

## Certification Body of Deutsche Telekom Security GmbH

Bonner Talweg 100, 53113 Bonn

**This is to certify**

**– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –  
that the**

**Identification Service Provider  
„PKO Bank Polski S.A.“**

**provides the following identification services:**

- creating and issuing electronic identification means for natural persons ('EIM service – natural')**

**in accordance with the requirements of REGULATION (EU) No. 910/2014, Article 24(1).**

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This certificate is filed and registered under **TelekomSecurity.031.0308.U.08.2025**



Bonn, 30.08.2025

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i.V. Dr. Igor Furgel  
Head of Certification Body

Deutsche Telekom Security GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB).  
DAkkS Registration No.: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former Registration No.: D-ZE-12025-01).



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<sup>1</sup> REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC  
This Attachment No. 1 to Conformity Certificate consists of 6 pages.

## 1. Object of Conformity Assessment

### 1.1 Applicant for the certification procedure and Certificate Holder

The applicant for the present certification procedure **TelekomSecurity.031.0308** and the **Certificate Holder** is

Krajowa Izba Rozliczeniowa S.A.  
ul. rtm. W.Pileckiego 65  
02-781 Warszawa  
Poland

**Contact:**

Departament Kontaktów z Klientami i Operacji [Customer Service Point]  
with the annotation reading “usługi zaufania / mojeID” [trust services / mojeID]

tel. 0-801 500 207  
e-mail: kontakt@kir.pl

### 1.2 Name of Identification Service Provider

**PKO Bank Polski S.A.**

<b>Company name:</b>	Powszechna Kasa Oszczędności Bank Polski Spółka Akcyjna
<b>Enterprise number:</b>	KRS 0000026438; NIP 5250007738
<b>Registered place of business:</b>	ul. Świętokrzyska 36, 00-116 Warszawa, Poland
<b>Main operational office:</b>	ul. Świętokrzyska 36, 00-116 Warszawa, Poland
<b>Tel:</b>	800 302 302, +48 61 855 94 94
<b>URL:</b>	<a href="http://www.pkobp.pl">www.pkobp.pl</a>

with the annotation reading “electronic identity means / moje.id”.

### 1.3 Names of Identification Service(s) Provided

“Creating and issuing electronic identity means for natural persons (‘EIM service – natural by PKO BP’)” as full service name or ‘**EIM service – natural by PKO BP**’ as short service name.

## 1.4 Current Confirmation Status

PKO Bank Polski S.A. is an identification service provider (abbreviated as ISP) providing electronic identification means (abbreviated as EIM) towards other service providers, which, in turn, use these EIM for providing their services. Electronic identification means are created and issued by ISP only for the bank clients of PKO BP.

The last full conformity assessment according to Article 20(1) of eIDAS Regulation was accomplished with issuing the conformity certificate TelekomSecurity.031.0308.11.2023 as of 14.11.2023 according to the eIDAS Regulation<sup>2</sup>.

Krajowa Izba Rozliczeniowa S.A. as applicant for the present re-certification procedure and PKO Bank Polski S.A. as ISP are seeking for the continuation of the status as 'certified identification service provider' according to Article 24(1) of the eIDAS Regulation for all identification service(s) stated in sec. 1.3 above, see the reference conformity certificate TelekomSecurity.031.0308.11.2023 for further procedural details.

The current Attachment No. 1 to conformity certificate TelekomSecurity.031.0308.11.2023 serves the continuation of the status as 'certified identification service provider' according to Article 24(1) of the eIDAS Regulation for all identification service(s) stated in sec. 1.3 above.

Current re-assessment is based on the Service Provision Practice Statement (SPPS), version PKO\_v1.5 as of 30.06.2025 (not publicly available) and covers the following modifications of the SPPS:

- an additional method of customer identification, i.e., this amendment covers the identification of customers to be enrolled through brokers as a delegated third parties authorized by the ISP. This method is only applicable to mortgage applications.

Publicly available information on e-identity and EIM is placed on the website <https://www.pkobp.pl/klienci-indywidualni/e-urzad/e-tozsamosc/>.

Subscribers are guided step by step through this on-line service by the flow of the respective background process.

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<sup>2</sup> REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

## 2. Reason for Amendment

PKO Bank Polski S.A. continues operating and providing the identification service(s) stated in sec. 1.3 above, see the reference conformity certificate TelekomSecurity.031.0308.11.2023 dated 14.11.2023 for a description of the services offered by the qTSP.

This amendment covers an additional method of customer identification, namely, the identification of customers, which are enrolled through brokers as a delegated third parties authorized by the ISP. This identification method is only applicable to mortgage applications.

A detailed information about the identification procedures and other customer related questions can be directly requested from the ISP.

## 3. Certification Programme

The present conformity assessment procedure has been performed in accordance with the Certification Programme 031 'eIDAS TSP (accredited area) of the Certification Body of Deutsche Telekom Security GmbH (Certification Programme 031)'.

The Certification Body of Telekom Security is a conformity assessment body as provided by Article 3 paragraph 18 of the eIDAS. The Certification Body is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx/5xx; accreditation ID: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former DAkkS Registration No.: D-ZE-12025-01).

## 4. Assessment of the ISP Operation in Compliance with Art. 24.1 of the eIDAS Regulation

The current Service Provision Practice Statement (version PKO\_v1.5 as of 30.06.2025) of the identification service provider "PKO Bank Polski S.A." is compliant with Article 24.1 of the eIDAS Regulation.

This Service Provision Statement of the identification service provider „PKO Bank Polski S.A.“ is implemented accordingly in practice.

The identification service provider „PKO Bank Polski S.A.“ operates the following identification service(s) in compliance with the relevant requirements of Art. 24.1 the eIDAS Regulation:

- "Creating and issuing electronic identity means for natural persons ('EIM service – natural by PKO BP')".

This service enables creation and issuance of electronic identity means used for secondary (transactional) identification of natural persons.

Electronic identification means (EIM) created and issued by the identification service provider „PKO Bank Polski S.A.“ are compliant with Art. 24.1 of the eIDAS Regulation.

## **5. Integrated Modules**

For providing the identification services in scope, the ISP does not use any eIDAS-confirmed services provided by module operators as delegated third parties.

## 6. Summary and Notes

1. The current Attachment No. 1 to Conformity Certificate TelekomSecurity.031.0308.11.2023 amends this Certificate.
2. The current Service Provision Practice Statement for identification service **'EIM service – natural by PKO BP'** of the identification service provider "PKO Bank Polski S.A." is compliant with Article 24.1 of the eIDAS Regulation and is implemented accordingly in practice.
3. The identification service provider „PKO Bank Polski S.A.“ operates the identification service(s) listed in chap. 4 above in compliance with the relevant requirements of Art. 24.1 of the eIDAS Regulation.
4. Electronic identification means (EIM) created and issued by the identification service provider „PKO Bank Polski S.A.“ are compliant with Art. 24.1 of the eIDAS Regulation.  
The confirmed level of assurance in accordance with IMPLEMENTING REGULATION (EU) 2015-1502 is **"substantial"**.
5. The identification service **'EIM service – natural by PKO BP'** is suitable for integration in the provision of a qualified trust service, where identification of natural persons is necessary.  
Therefore, qualified trust service providers (qTSP) may include the identification service **'EIM service – natural by PKO BP'** as a third-party identification module for the provision of their qualified trust services.
6. In conjunction with the provision of identification service **'EIM service – natural by PKO BP'**, the identification service provider „PKO Bank Polski S.A.“ follows all requirements concerning integration and interface implementation as specified for the service 'mojeID' by Krajowa Izba Rozliczeniowa S.A. (KIR).
7. All stipulations stated in Conformity Certificate TelekomSecurity.031.0308.11.2023 as of 14.11.2023 and in all related previous Attachments remain in force, unless they have been meanwhile explicitly repealed by current or previous Attachments.

**End of the Attachment No. 1 to Conformity Certificate**

Conformity Certificate:  
TelekomSecurity.031.0308.U.08.2025

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