



**Conformity Assessment Report:
Conformity Certificate and Summary**

TelekomSecurity.031.0303.06.2023

Trust Service Provider:

Aangetekend B.V.

Conformity Certificate

TelekomSecurity.031.0303.06.2023

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014¹

valid from 12.07.2023 up to and including: 11.07.2025

Certification Body of Deutsche Telekom Security GmbH

Bonner Talweg 100, 53113 Bonn

This is to certify
– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –
that the

**Trust Service Provider
„Aangetekend B.V.“**

provides the following trust services:

- electronic registered delivery service

in accordance with the requirements of REGULATION (EU) No. 910/2014.

The above-stated trust services are also provided in accordance with

- ETSI EN 319 401 v2.3.1: General Policy Requirements for Trust Service Providers, and
 - ETSI EN 319 521 v1.1.1: Policy and security requirements for Electronic Registered Delivery Service Providers.
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This certificate is filed and registered under: **TelekomSecurity.031.0303.06.2023**

Bonn, 29.06.2023

i.V. Dr. Igor Furgel
Head of Certification Body



Deutsche Telekom Security GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB).
DAkkS Registration No.: D-ZE-21631-01 (former Certification Body of T-Systems International GmbH, former registration no.: D-ZE-12025-01).



¹ REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

1. Object of the conformity assessment

1.1 Name of the trust service provider

Aangetekend B.V.

Company name:	Aangetekend B.V.
Enterprise number:	52455289
Registered place of business:	Computerweg 22, 3542 DR Utrecht, The Netherlands
Operational office:	Computerweg 22, 3542 DR Utrecht, The Netherlands
e-mail:	info@aangetekendmailen.nl
Tel:	+31 30 2006838
URL:	www.aangetekendmailen.nl

1.2 Names of the qualified trust services provided

‘Aangetekend Mailen Plus / Registered Email Plus’ (in short AM Plus)

The same service is offered under different names for marketing purposes: ‘Aangetekend Mailen Plus’ in the Netherlands and in other countries under the usual translations with the addition ‘Plus’: Digitaal Aangetekend Plus (BE), Recommandé Electronique Plus (BE/FR), Digital Einschreiben Plus (DE), Registered Email Plus (UK/IE) and E-Mail Certificado Plus (ES).

1.3 Current confirmation status

Aangetekend B.V. is a qualified trust service provider (qTSP) according to Art. 24 of eIDAS Regulation².

The previous full conformity assessment according to Article 20(1) of eIDAS Regulation was accomplished with issuing the conformity certificate TelekomSecurity.031.0287.07.2021 as of 05.07.2021.

² REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

The current - 24 months periodic - conformity assessment of the TSP according to Art. 20(1) of eIDAS Regulation serves the continuation of its status as a 'qualified trust service provider' according to Art. 24 eIDAS Regulation for all qualified trust services offered by the qTSP.

Current conformity assessment is additionally based on the supplementary European standards ETSI EN 319 401³ and ETSI EN 319 521⁴ according to the specific request by the TSP.

Current assessment is based on the TSP "Service Provision Practice Statement" (SPPS, not publicly available), version 1.7.8 as of 16.06.2023. The publicly available "Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement", version 1.4 as of 16.06.2023 is published under <https://www.aangetekendmailen.nl/repository/>.

2. TSP's trust services in scope of the conformity assessment

Aangetekend B.V. operates and provides the following trust services in the qualified TSP operation as defined in eIDAS Regulation, Article 3

- electronic registered delivery service (qualified trust service – EDS/Q;
URI: <http://uri.etsi.org/TrstSvc/Svctype/EDS/Q>).

Aangetekend B.V. operates and provides the following relevant additional services:

- Registration (enrolment) of service subscribers (request submission, request verification, identification),
- Deletion of subscriber's accounts,
- Login of subscribers into the service platform (subscriber's identification and authentication),
- Usage of qualified electronic registered delivery service for service subscribers as Sender and as Addressee,
- Usage of qualified electronic registered delivery service for natural persons, who are not service subscribers, as Addressee only.

³ EUROPEAN STANDARD ETSI EN 319 401 v2.3.1 of 2021-05: Electronic Signatures and Infrastructures (ESI); General Policy Requirements for Trust Service Providers

⁴ EUROPEAN STANDARD ETSI EN 319 521 v1.1.1 of 2019-02: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Electronic Registered Delivery Service Providers

- Operation of a web portal providing information about these services (<https://www.aangetekendmailen.nl/> and <https://www.e-registeredmail.com/>), including the TSP's 'Service Manual Aangetekend Mailen (Plus)/ Registered Email (Plus)', further subscriber information and the legal basis (General Terms and Conditions).
- Technical support hotline for customers, which can be contacted under info@aangetekendmailen.nl and support@aangetekendmailen.nl and telephone contact under +31 30 2006838.

Following qualified trust services are covered by the current conformity assessment:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Each qualified trust service covered by the current conformity assessment is identified by the service certificate information, which is unambiguously assignable to each single trust service. This service certificate information is summarised below:

Service type identifier according to ETSI TS 119 612 V2.1.1, sec. 5.5.1	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q
Service name:	Aangetekend Mailen Plus / Registered Email Plus
Trust service certificates /O = Aangetekend B.V. /C = NL	
certificate name (CN)	Serial number (SN) Fingerprint
CN = Aangetekend B.V.	HEX: 16 2E 5C 2C 06 E8 7D 10 17 C4 1D 35 91 EE 39 CD F6 9E 42 93 DEC: 126631660549169262083719564696964917808804545171 SHA1: c0b923de8efd5aed251e6c8c9c3e393f0f17de5f

Table 1: PKI certificates for the trust service /EDS/Q

In implementing the qualified trust services, Aangetekend B.V. draws on the services of the following externally visible *delegated third parties*:

- Issuing service certificates for qualified electronic seals; these service certificates are used by Aangetekend B.V. for providing the trust service in the current scope, see Table 1 above.

This service is provided by qualified trust service provider QuoVadis, see chap. 5 for details.

The Aangetekend B.V. service certificates listed in Table 1 above were issued by qTSP QuoVadis using the following QuoVadis' service certificate:

CN = QuoVadis EU Issuing Certification Authority G4

Certificate Serial Number:

HEX: 15 88 bb 1a 8a b4 17 13 49 88 8c 59 6f 21 e3 9f 1e 18 ce 3e,

DEC: 122938006563480118743035961438589099956952944190.

- Qualified timestamp service; this service is used for adding timestamps to the subscriber's electronic registered letters.

This service is provided by qualified trust service provider QuoVadis, see chap. 5 for details.

- Identification service Itsme®.

This service is provided by Belgian Mobile ID NV, see chap. 5 for details.

TSP's organisational infrastructure enables also technical cooperation with Microsec Ltd. as operator of eIDAS-qualified e-Szignó Certificate Authority. From the point of view of Aangetekend B.V., Microsec plays the role of purely *technical partner*, but not of *delegated third party*.

A detailed information about the identification procedures and other customer related questions can be directly requested from the TSP.

3. Certification Programmes

The current conformity assessment procedure has been performed in accordance with the Certification Programmes 031 'eIDAS TSP' and 032 'ETSI EN 319 4xx/5xx' (both in the scope of accredited area) of the Certification Body of Deutsche Telekom Security GmbH.

The Certification Body of Telekom Security is a conformity assessment body as provided by Article 3 paragraph 18 of eIDAS. The Certification Body of T-Systems is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx/5xx; accreditation ID: D-ZE-21631-01-00 (former D-ZE-12025-01-00).

4. Assessment of the TSP's qualified operation

The current Service Provision Practice Statement (version 1.7.8 as of 16.06.2023; not publicly available) as well as the "Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement" (version 1.4 as of 16.06.2023; publicly available) of the trust service provider "Aangetekend B.V." are suitable for the operations of a qualified trust service provider as defined by eIDAS Regulation.

This Service Provision Practice Statement and as well as "Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement" of the trust service provider „Aangetekend B.V.“ are implemented accordingly in practice.

This verdict is also valid with respect to the compliance of the qualified operation of the trust service provider "Aangetekend B.V." with the requirements of European standards ETSI EN 319 401⁵ and ETSI EN 319 521⁶.

The trust service provider „Aangetekend B.V.“ operates the following trust services in compliance with the relevant requirements of the current version of eIDAS Regulation:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic Registered Delivery Service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Table 2: Trust services provided in compliance with eIDAS Regulation and ETSI EN 319 401 and ETSI EN 319 521

5. Integrated Modules

For implementing the trust services in scope, the TSP uses the following already eIDAS-confirmed qualified services provided by module operators as delegated third

⁵ EUROPEAN STANDARD ETSI EN 319 401 v2.3.1 of 2021-05: Electronic Signatures and Infrastructures (ESI); General Policy Requirements for Trust Service Providers

⁶ EUROPEAN STANDARD ETSI EN 319 521 v1.1.1 of 2019-02: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Electronic Registered Delivery Service Providers

parties, whereby single certified and not certified operational options of the modules are exactly stated in each related Conformity Certificates for the modules.

A single module can be used by the TSP as *exclusive* or *non-exclusive* service provided by the respective delegated third party (called 'module provider').

In case of the *exclusive* service by a module, the TSP shall use the module for the provision of the qualified trust services listed in chap. 4, Table 2 above. Therefore, the present Conformity Certificate covers the operation of the qualified trust services listed in chap. 4, Table 2 above solely using the respective modules.

In case of the *non-exclusive* service by a module, the TSP may operatively decide on the usage or non-usage of the module in the qualified TSP operation. Hence, the present Conformity Certificate for the TSP covers the TSP operation with this service as well as without it.

The table below represents a snapshot at the time of issuance of the present Conformity Certificate. Precise information on the modules of the *non-exclusive* services that are integrated by the VDA at a given time can be obtained from the TSP.

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS		exclusive or non-exclusive service by the module
				ID	valid until	
QuoVadis Qualified Seal	issuing service certificates for qualified electronic seals	QuoVadis Trustlink B.V.	Company number: 30237459, Nevelgaard e 56 noord, 3436 ZZ Nieuwegein , NL	Cert-ID: ETS 010 as of 13.01.2022 bsi	02.08.2023	exclusive

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS		exclusive or non-exclusive service by the module
				ID	valid until	
QuoVadis Qualified Time-Stamp	Qualified timestamp service	QuoVadis Trustlink B.V.	Company number: 30237459, Nevelgaarde 56 noord, 3436 ZZ Nieuwegein, NL	Cert-ID 177/2021 as of 23.12.2021 KPMG (Liechtenstein) AG	22.12.2023	exclusive
Belgian eID Scheme FAS / Itsme®	Identification service Itsme® mobile App Level of assurance: substantial	Belgian Mobile ID NV	Company number: 0541.659.084, Sint Goedeleplein 5, 1000 Brussels, BE	Notified pursuant to Art. 9 of eIDAS, date of publication: 18.12.2019 ⁷	not limited	<i>non-exclusive</i>

⁷ <https://ec.europa.eu/digital-building-blocks/wikis/display/EIDCOMMUNITY/Belgium+-+Itsme>

6. Summary and Notes

1. The current Service Provision Practice Statement (version 1.7.8 as of 16.06.2023; not publicly available) as well as the “Aangetekend Mailen (Plus) / Registered Email (Plus) – Practice Statement” (version 1.4 as of 16.06.2023; publicly available) of the trust service provider “Aangetekend B.V.” are suitable for the operation of a qualified trust service provider as defined by eIDAS Regulation and are implemented accordingly in practice.
2. The trust service provider „Aangetekend B.V.“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of the current version of eIDAS Regulation.
3. The trust service provider „Aangetekend B.V.“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of European standards ETSI EN 319 401⁸ and ETSI EN 319 521⁹.
4. The present Conformity Certificate TelekomSecurity.031.0303.06.2023 is valid for the current Certification Policy up to and including 11.07.2025. This validity period (that is, the maximum possible duration of TSP operation in compliance with eIDAS Regulation) results from the specification of eIDAS Regulation, Article 20 (1).

Since some modules integrated into the provision of the qualified trust services listed in chap. 4, Table 2 above do continuously provide *exclusive* services to the TSP, and the TSP cannot therefore remove them from qualified operation in the related context (see chap. 5), the validity period of the operation of the qualified trust services listed in chap. 4, Table 2 above is limited by the validity period of the conformity certificates for these modules, i.e. until 22.12.2023.

The validity of the present Conformity Certificate can be extended or reduced if the basics upon which it was issued allow an extension or make a reduction necessary.

End of the Conformity Certificate

⁸ EUROPEAN STANDARD ETSI EN 319 401 v2.3.1 of 2021-05: Electronic Signatures and Infrastructures (ESI); General Policy Requirements for Trust Service Providers

⁹ EUROPEAN STANDARD ETSI EN 319 521 v1.1.1 of 2019-02: Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Electronic Registered Delivery Service Providers

Conformity Certificate:
TelekomSecurity.031.0303.06.2023

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