



**Conformity Assessment Report:
Conformity Certificate and Summary**

T-Systems.031.0276.12.2019

Trust Service Provider:

Connect Solutions

Conformity Certificate

T-Systems.031.0276.12.2019

pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014¹

valid from 08.12.2019 up to and including: 07.12.2021

Certification Body of T-Systems International GmbH

Bonner Talweg 100, 53113 Bonn

This is to certify

– pursuant to Article 20 par. 1 of REGULATION (EU) No. 910/2014 –
that the

Trust Service Provider „Connect Solutions“

provides the following trust services:

- **electronic registered delivery service**

in accordance with the requirements of REGULATION (EU) No. 910/2014.

This certificate is filed and registered under: **T-Systems.031.0276.12.2019**

Bonn, 06.12.2019

Dr. Igor Furgel
Head of Certification Body

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T-Systems International GmbH – Certification Body – is an accredited Conformity Assessment Body (CAB) pursuant to REGULATION (EU) No. 910/2014.
DAkKS Registration No. D-ZE-12025-01.



¹ REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

1. Object of the conformity assessment

1.1 Name of the trust service provider

Connect Solutions

Company name:	BVBA Connect Solutions
Enterprise number:	0843.871.294
Registered place of business:	Zandstraat 187, 3550 Heusden-Zolder, Belgium
Operational office:	Zandstraat 187, 3550 Heusden-Zolder, Belgium
Activity:	NACE CODE: 6201
e-mail:	info@connect-solutions.be
Tel:	+32 (0) 11 89 21 01
URL:	www.connect-solutions.be

1.2 Current confirmation status

Connect Solutions is a trust service provider (TSP), who seeks for granting the status 'qualified trust service provider' (qTSP) according to Art. 24 of eIDAS Regulation².

The last full conformity assessment was accomplished with issuing the conformity certificate T-Systems.031.0262.12.2017 as of 08.12.2017, whereby the related Service Provision Practice Statement of TSP was v. 5.4 as of 13.11.2017.

In recent two years, three re-assessments of conformity serving the continuation of the status as a 'qualified trust service provider' according to Art. 24 of eIDAS Regulation for all qualified trust services offered by the qTSP in the eIDAS context were performed. The reasons for these re-assessments were different modifications in the provision of qualified trust services. The results of these re-assessments are documented in Attachments #1 to #3 to the conformity certificate T-Systems.031.0262.12.2017.

² REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

The conformity assessment result documented here represents a full re-assessment after 2 years period serving the continuation of the status as a 'qualified trust service provider' according to Art. 24 of eIDAS Regulation for all qualified trust services offered by the qTSP in eIDAS context. Current assessment is based on the Service Provision Practice Statement of TSP version 6.3 as of 30.11.2019.

2. TSP's trust services in scope of the conformity assessment

Connect Solutions operates and provides the following trust services in the qualified TSP operation as defined in eIDAS Regulation, Article 3

- electronic registered delivery service (qualified trust service – EDS/Q)

The original service name as offered by TSP is *Aangetekende.email*. A marketing synonym is *DigiConnect.be*.

Connect Solutions operates and provides the following eIDAS-related additional services:

- registration of service subscribers (request submission, request verification, identification)
- deletion of subscriber's accounts
- login of subscribers into the service platform (subscriber's identification and authentication)
- Operation of a web portal providing information about these services (<https://www.aangetekende.email>).

The information concerning qualified trust services provided by the TSP, including information about the manner of concluding agreements with TSP (becoming an eRDS subscriber of TSP), access to and administration of these accounts later on, validity and keeping of Registered E-mail, support and helpdesk as well as legal issues, is made available to all interested parties at the TSP website at the following address: <https://www.aangetekende.email>, especially in General Conditions linked to at the website ("Legal validity" -> "Referrals" -> "Repository" -> "General Conditions"; <https://www.aangetekende.email/ae/documentationEN.aspx>).

- Technical support hotline for customers, which can be contacted under support@aangetekende.email.

Following qualified trust services are covered by the current conformity assessment:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic registered delivery service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Each qualified trust service covered by the current conformity assessment is identified by the service certificate information, which is unambiguously assignable to each single trust service. This service certificate information is summarised below:

Service type identifier according to ETSI TS 119 612 V2.1.1, sec. 5.5.1	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q
Service name:	CS qualified electronic delivery service
Trust service certificates /O = Connect Solutions /C = BE	
certificate name (CN)	Serial number (SN, hex) SHA1 Fingerprint
CN = Connect Solutions (expired, was valid until 06.06.2019, is kept in the list for enabling verification by relying parties)	00 D3 03 BB 56 6C 66 7E AE 2A F4 68 8A 0A BC 70 5E 20 69 4B 2B AC 44 9A 70 EE 26 19 EB DA 67 6F 10 83
CN = Connect Solutions (expired, was valid until 06.06.2019, is kept in the list for enabling verification by relying parties)	00 D3 04 A5 0F 65 13 0B E7 0A C2 49 CD 0A 29 3D DA 07 10 91 76 EA 0F 44 64 32 83 57 01 36 07 0E F9 3E
CN = Connect Solutions (expired, was valid until 06.06.2019, is	00 D3 05 97 EE 76 2B DB 53 C5 24 2D C9 0A C5 7A 90 D3 EB 80 66 96 92 9B 1D 13 36 02 E6

<i>kept in the list for enabling verification by relying parties)</i>	B7 F4 D4 19 3A
CN = Connect Solutions	01 11 F3 85 2C D1 B9 E1 83 98 E5 F8 D7 0A 2B EE 3A 81 2E D1 D7 12 05 70 24 F1 83 CF 40 D5 F3 B1 0A 49
CN = Connect Solutions	01 2F 77 5E C5 2E 94 3B 44 22 9F D8 78 0A EE BE 90 20 85 38 EA 1B A0 BA FF 15 79 56 60 17 A5 6B 8B 48
CN = Connect Solutions	01 53 56 DA 63 C6 F6 91 98 FC D6 8C C1 0A CD 02 33 13 F3 08 7F 3F 1E 72 54 AE E7 DB 3D 39 B7 6B 72 46

Table 1: PKI certificates for the trust service /EDS/Q

In implementing the following services, Connect Solutions draws on the services of delegated third parties:

- Issuing service certificates for qualified electronic seals; these service certificates are used by Connect Solutions for providing the trust service in the current scope, see Table 1 above.
This service is provided by qualified trust service provider Microsec, see chap. 5 for details.
The Connect Solutions service certificates listed in Table 1 above were issued by qTSP Microsec using the following Microsec's service certificate for e-Szigno qualified seal certificates: CN = Qualified e-Szigno Organization CA 2016, Certificate Serial Number: 00 90 27 49 84 CB F0 D2 D9 AF AF F3 0A;
- Qualified timestamp service; this service is used for adding timestamps to the subscriber's electronic registered letters.
This service is provided by qualified trust service provider Microsec, see chap. 5 for details;
- CBE online service (Crossroads Bank for Enterprises (Kruispuntbank voor Ondernemingen)) for the verification of legal persons.
This service is operated by Belgian FPS Economics (<https://kbopub.economie.fgov.be/kbo-open-data>);
- eBox Enterprise for collecting (by legal persons as addressees) electronic registered deliveries sent to companies participating as subscribers in eBox Enterprise
Belgian RSZ (Rijksdienst voor Social Zekerheid, <https://www.rsz.fgov.be>) (<https://info.eboxenterprise.be/>).

Detailed information about the identification procedures and other customer related questions can be directly requested from the TSP.

3. Certification program

The current conformity assessment procedure has been performed in accordance with the Certification Program 031 'eIDAS TSP' (accredited area) of the Certification Body of T-Systems International GmbH (certification program 031)'.

The Certification Body of T-Systems is a conformity assessment body as provided by Article 3 paragraph 18 of eIDAS. The Certification Body of T-Systems is accredited by the German Accreditation Authority (DAkkS; <http://www.dakks.de/en>, member of EA) for performing conformity assessment (audit) according to eIDAS requirements and according to ETSI EN 319 4xx; accreditation ID: D-ZE-12025-01-00.

4. Assessment of the TSP's qualified operation

The current Service Provision Practice Statement (version 6.3 as of 30.11.2019) of the trust service provider "Connect Solutions" is suitable for the operation of a qualified trust service provider as defined by eIDAS Regulation.

This Service Provision Practice Statement of the trust service provider „Connect Solutions“ is implemented accordingly in practice.

The trust service provider „Connect Solutions“ operates the following trust services in compliance with the relevant requirements of the current version of eIDAS Regulation:

Description of the trust service	'qualified trust service type' according to ETSI TS 119 612 V2.1.1, sec. 5.5.1
Electronic registered delivery service	URI: http://uri.etsi.org/TrstSvc/Svctype/EDS/Q

Table 2: Trust services provided in compliance with eIDAS Regulation

5. Integrated Qualified Modules

For providing the trust services in scope, the TSP uses the following already eIDAS-confirmed qualified services provided by module operators as delegated third parties, whereby single certified and not certified operational options of the modules are exactly stated in each related Conformity Certificates for the modules:

modul name	modul service	modul provider	address	Conformity Certificate acc. to eIDAS	
				ID	valid until
e-Szignó Qualified Seal	issuing service certificates for qualified electronic seals	Microsec	Company number: 01-10-047218, Registry Court of the Budapest-Capital Regional Court Registered Office: 1031 Budapest, Záhony utca 7. D. épület, Hungary	TUVIT.97119.19 as of 16.05.2019	31.10.2020
e-Szignó Qualified Time-Stamp	Qualified timestamp service	Microsec	Company number: 01-10-047218, Registry Court of the Budapest-Capital Regional Court Registered Office: 1031 Budapest, Záhony utca 7. D. épület, Hungary	TUVIT.97117.18 as of 16.05.2019	31.10.2020

Each module stated above provides an *exclusive* service for the provision of the qualified trust services listed in chap. 4, Table 2 above. Hence, the current Conformity Certificate covers the operation of the qualified trust services listed in chap. 4, Table 2 above solely using these modules.

6. Summary and notes

1. The current Service Provision Practice Statement (version 6.3 as of 30.11.2019) of the trust service provider “Connect Solutions” is suitable for the operation of a qualified trust service provider as defined by eIDAS Regulation and is implemented accordingly in practice.
2. The trust service provider „Connect Solutions“ operates the trust services listed in chap. 4, Table 2 above in compliance with the relevant requirements of the current version of eIDAS Regulation.
3. It is the responsibility of eBox Enterprise to ensure proper user management and logon mechanisms in order to collect/present messages from DigiConnect (Aangetekende.email) only to authorized representatives of the concerned company as Addressee.
4. The current conformity certificate T-Systems.031.0276.12.2019 is valid for the current Certification Practice Statement up to and including 07.12.2021. This validity period (that is, the maximum possible duration of TSP operation in compliance with eIDAS Regulation) results from the specification of eIDAS Regulation, Article 20 (1).
Since the modules integrated into the provision of the qualified trust services listed in chap. 4, Table 2 above do provide exclusive services to the TSP and the TSP cannot therefore remove them from qualified operation in the related context (see chap. 5),
the validity period of the operation of the qualified trust services listed in chap. 4, Table 2 above is limited by the validity period of the conformity certificates for these modules, i.e. until 31.10.2020.
The validity of the current Conformity Certificate can be extended or reduced if the basics upon which it was issued allow an extension or make a reduction necessary.

End of the Conformity Certificate

Conformity Certificate:
T-Systems. 031.0276.12.2019

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